

PRIVACY POLICY

The protection of private information relating to users of the <https://asi.reliance.pro/> website (hereinafter referred to as the "Website") is of the utmost importance to us, and we make every effort to ensure that you are safe when visiting our Website.

Please read this document (hereinafter referred to as the "Privacy Policy") which is designed to explain how we look after your personal data when you visit our Website. You are subject to this Privacy Policy every time you use the Website, so please read it each time you visit the Website.

This Privacy Policy presents, inter alia: the rules of contact with Paulina Jachna running a sole proprietorship under the business name Reliance Nowych Technologii z siedzibą w Krakowie, al. 29 Listopada 39E/U3 31-425 Kraków (hereinafter referred to as the "Company") the principles of collecting, storing and processing personal data by the Company, the sources of obtaining personal data, the scope and purpose of processing personal data, the time for which personal data are processed and the rights of the individual concerning their personal data.

Glossary

The following terms shall be understood to mean:

"Privacy Policy" - shall mean this document called "Privacy Policy";

"Company" - shall mean Reliance Nowych Technologii , al. 29 Listopada 39E/U3 31-425 Kraków;

"Website" - shall mean the website available at <https://asi.reliance.pro//>;

"User" - shall mean a natural person acting on his/her own behalf or on behalf of a legal person or an organisational unit without legal personality but having legal capacity under the law, and who has used the Website by browsing the website available at <https://asi.reliance.pro//> or by submitting his/her personal data within the Contact Form;

"Contact Form" - shall mean the form located on the Website under the tab "Contact", used to contact the Company in order to obtain detailed information concerning the services offered by the Company or technical problems on the Website, through which the User provides his/her name, surname telephone number and optionally address e-mail;

"Services" - means the actions of the Company taken as a result of the User's provision of personal data such as the sending of a feedback message containing detailed information regarding the services provided by the Company or technical problems on the Website.

§ 1.

Introductory provisions

1. This Website is maintained by the Company.

2. This Privacy Policy shall take effect from 1 February 2024 and sets out, inter alia, the rules for contacting the Company, the rules for the collection, storage and processing by the Company of personal data that you may provide through the Contact Form; the sources of obtaining personal data, the scope and purpose of processing personal data, the length of time for which personal data is processed and the rights of the individual concerning their personal data.
3. This Privacy Policy is not directed at persons under the age of 16 and we do not knowingly collect personal data from such persons.
4. The Website may contain external links (hyperlinks) to websites, plug-ins or applications belonging to other parties. Clicking on the aforementioned links or granting permission to connect will transfer your data (IP address and browser ID) to the controller of the website in question, who becomes co-controller of your personal data. When you leave the Website, we therefore encourage you to read the privacy policy of each website you visit in this way.
5. By accepting this Privacy Policy, the User declares that he/she has read it, accepts its terms and conditions and agrees to abide by them.

§ 2.

Cookies

1. The Website uses cookies. When the User accesses the Website, a notification appears informing the User of the Website's use of cookies. The message is visible to the User until the User accepts the message about the Website's use of cookies. Acceptance takes place by the User clicking on the field with the appropriate content.
2. Precise information on cookies, indicating what cookies are and how they are used by the Website, is available by clicking on the box labelled: "Cookies Settings" that appears at the same time as the message about the Website's use of Cookies and in the "Cookies Settings" tab located on the Website.

§ 3.

Personal Data

1. Personal data is information about an identified or identifiable natural person. Data anonymised in such a way that data subjects cannot be identified at all or are no longer identifiable are not personal data.
2. The controller of the personal data obtained from Users is the Company.
3. Personal data shall be processed lawfully and with due regard to the principles of fairness, transparency and adequacy.
4. No personal data is collected or processed through the Website with a view to its transfer or sale to third parties for marketing purposes. Nor does the Company send out messages on behalf of third parties.

- We may collect, process, store and transfer different types of your personal data, which we have grouped as follows:

Identity Data, including first name, last name, gender, username or similar identifier.

Contact Data, including email address, telephone number.

Technical Data, including your IP address, login data, browser type and version, time zone and location settings, plug-in types and versions, operating system and other technologies used by you on the devices through which you use the Website.

Usage Data, information about how you use the Website and which Services you use.

Marketing and Communications Data, covering your preferences in receiving commercial information and communications from us.

- When you use the Website, it may automatically collect your Technical Data about your devices or online activities and patterns. We collect this Personal Data through Cookies and other technologies, in accordance with the "Cookies Policy" available on our Website.

§ 4.

Purpose and basis of processing of your personal data

- If you provide personal data, it will be used in accordance with the purpose for which it was provided. The following is a breakdown of the purposes/activities of the processing of your personal data according to the categories of this data, allocated to the legal grounds for processing your personal data.

Purpose/activity of processing	Type of personal data	Basis of processing
Provision of electronic services for the provision of content collected on the Website to Users	Technical Data	Necessity of the processing for the performance of the contract
Notification of policy changes	Identity data Contact details	Necessity of the processing for the performance of the contract Legal obligation incumbent upon us
Management and security of the Company and its Website	Identity data	Legitimate interest of the controller (running the business,

(system diagnostics and maintenance, data analysis, testing, server management and hosting)	Contact details Technical data	managing IT processes, ensuring network security, preventing fraud) Legal obligation incumbent upon us
Ensuring that the content of the Website is appropriate, and analysing the effectiveness of the marketing campaigns carried out	Usage data Marketing and communication data Technical Data	Consent by accepting the message about the Website's use of Cookies, as referred to in § 2(2) of this Policy
Feedback to the User regarding details of the services provided by the Company or technical problems on the Website	Contact details Identity data Taking action prior to entering into a contract	Necessity of the processing for the performance of the contract
Direct marketing	Contact Information Identity Data	User's consent
Transfer of data to other operators of websites, plug-ins or applications to which external links are provided on our Website	Technical Data	Consent by accepting the message about the Website's use of Cookies, as referred to in § 2(2) of this Policy
Possible establishment and enforcement or defence of claims	Identity Data Contact details Technical Data	Legitimate interest of the controller

2. Providing personal data is voluntary, however, if you do not provide the Company with personal data it may not be possible for the Company to provide Services, in particular answering questions sent to the Company via the Contact Form.
3. One of the ways the Company process Personal Data may be by profiling. The Company may use Identity, Contact, Technical, and Behavioral Data to create a profile of the preferences of Users of the Company's Services. In particular, profiling helps us determine which of our Services are appropriate for you.

§ 5.

Sharing your personal data and international transfers

1. For the purposes set out in the preceding paragraph and subject to acquiring a proper legal basis, we may disclose your personal data to external third parties, such as IT companies, providers of services such as hosting, cloud computing, marketing, or social media sites.
2. The Company may disclose selected information concerning the Users to state authorities and other third parties who request such information on an appropriate legal basis and in accordance with the provisions of applicable law.
3. We require all third parties to maintain security measures with respect to your personal data and to process it in accordance with the law. We do not allow our suppliers to use your personal data for their own purposes and we allow them to process it for specific purposes and in accordance with our instructions.
4. Because Reliance Nowych Technologii is a U.S. company, your personal data may be transferred outside the EEA. In such cases, we ensure an adequate level of protection for that data by providing at least one of the following safeguards:
 - the application of data protection clauses adopted by the European Commission, guaranteeing the same protection as in the European Union;
 - use of binding corporate rules approved by the competent supervisory authority.

§ 6.

Data Security

1. The Company's processing of your personal data is carried out in compliance with all the rules relating to the security of the processing of personal data, meeting the requirements imposed by law. We have implemented the necessary security measures to protect your data against accidental loss, unauthorised access or use, alteration or disclosure. We restrict access to your data to employees, agents, service providers and other third parties to whom such access is necessary for our business operations. They will only process your personal data in accordance with the Company's instructions and they are obliged to maintain confidentiality.
2. The Company has adopted appropriate procedures to deal with any suspected breach. We will notify you and the relevant supervisory authority of a breach when we are legally obliged to do so.

§ 7.

Data processing time

1. Your personal data will be retained for no longer than is necessary to fulfill the purpose for which it was collected, unless a longer period is necessary to fulfill our legal, accounting or reporting obligations or if the processing is necessary for the establishment and investigation of possible claims or the defense of claims, and thereafter only if and to the extent required by law.
2. Under certain circumstances, you may request the deletion of your personal data in accordance with § 8.

3. In certain circumstances, we may anonymise your personal data (ensuring that an individual cannot be identified irretrievably) for research and statistical purposes, in which case we may retain the data indefinitely without further obligation to notify you.

§ 8.

Users' rights related to data protection. Complaint to the supervisory authority

1. In certain situations, the User has the right to request the Company to review, correct, amend, restrict, rectify or delete his/her personal data controlled by the Company and the right to object to the Company's processing of his/her personal data. To do so, please send an email to: biuro@reliance.pro.
2. We would like to point out that we will not always be able to fulfill your request to delete your personal data, namely due to individual legal obligations or the assertion of claims. In such cases, this will be communicated to you after you have made such a request. If you would like more information on the individual rights outlined under this paragraph, please contact us in accordance with the contact details of the Company.
3. The User has the right, at any time, to withdraw consent to the processing of personal data by sending an email to biuro@reliance.pro. This means that the withdrawal of consent applies to the future and not to the processing that took place in the past, in the period between the granting and withdrawal of consent.
4. The User has the right to request the Company to forward his or her personal data controlled by the Company to another controller, insofar as the technical and organisational requirements allow the forwarding of such personal data.
5. The Company shall, without undue delay - and in any case within one month of receipt of the request - provide the User who has made one of the requests mentioned in this paragraph with information on the action taken in connection with the request, or on a possible extension of the deadline due to the nature of the request or the number of requests, or on the reasons for not taking action, and on the possibility of lodging a complaint with the supervisory authority and of exercising legal remedies before the courts.
6. The exercise of the rights set out above is free of charge, however, the Company may charge you a reasonable fee if the request(s) presented are manifestly unfounded, repetitive or excessive. In such cases, we may also refuse to comply with the request presented.
7. In order to comply with particular requests, the Company may request certain information from the User, in order to verify the User's identity and ensure the exercise of particular rights. This constitutes a security measure to ensure that personal data is not disclosed to unauthorised persons.
8. The User whose personal data the Company controls has the right to lodge a complaint with a supervisory authority, in particular in a Member State of:

- a. his/hers permanent residence,
- b. his/hers place of work, or
- c. the place where the alleged infringement was committed,

if it believes that the processing of personal data relating to it violates relevant data protection legislation. A complaint may be sent by post to the supervisory authority's correspondence address or by email to the authority's email address.

§ 9.

The Company's liability and complaint notification

1. The Company, acting with due diligence, cares for the correctness of the Website's operation; however, it shall not be held liable for technical limitations in the possibility of using the Website resulting from the technical condition of the User's equipment or resulting from the failure of the data transmission (Internet connection) used by the User.
2. The Company requests that any irregularities relating to the operation of the Website be reported to the following email address: biuro@reliance.pro.
3. The Company shall process the complaints referred to in the preceding section of this paragraph within 7 days from the date of their filing, informing the User of the positive or negative assessment of the complaint, in each case stating the reasons for the decision.

§ 10.

Final provisions, amendment of the Privacy Policy, notification of changes

1. The Company reserves the right to amend this Privacy Policy, which amendment shall be effective as of the date the new Privacy Policy is posted on the Website. Any material changes to this Policy will be communicated by the appearance of an appropriate notice on the Website.
2. For all matters relating to the processing of your personal data by the Company, you are kindly requested to contact us at the following email address: biuro@reliance.pro or at the telephone number indicated on the Website under "Contact".